

100 Day Money Back Guarantee Promotion - Terms and Conditions

1. The promotion is open to all residents in the UK (England, Scotland, Wales and Northern Ireland) and Channel Islands aged 18 years or over.
2. Promotion available on selected Hotpoint Dishwashers purchased in-store and online between 1st of August 2022 – 31st of March 2023 (inclusive) (“Promotional Period”), subject to availability or while stocks last.
3. Purchase of a selected Hotpoint Dishwasher from the [SKU list](#) (“Selected Appliance(s)”).
4. Promotion applies to the purchase of new appliances purchased at retail only. It does not apply to commercial purchases, trade-seconds, scratched & dented stock, ex display or used stock.
5. To be eligible for this promotion, you must own the Selected Appliance. If the product is purchased on finance you are responsible for paying the outstanding amount including any interest, charges and penalties.
6. Offer limited to one claim per product, per household.
7. To claim: If you are not fully satisfied with the benefits, quality or performance of your Selected Appliance and wish to make a claim under this Guarantee, you must ring 03448 224466 and send a copy of your purchase receipt to uk_tsc_helpdesk@whirlpool.com showing the purchase of a Selected Appliance, the purchase price and the date the purchase was made which must be within the Promotional Period.
8. Your claim must be made within 100 days of the purchase date of the Selected Appliance. Claims made after this date will not be fulfilled.
9. Upon receipt of a valid claim, the Promoter will arrange for a free of charge collection of the Selected Appliance (including all accessories and manuals). The Promoter will check the condition of the Selected Appliance on collection and once it is satisfied that the Selected Appliance complies with these Terms and Conditions, a cheque shall be sent to you within 28 days of collection for the full product purchase price (excluding any associated charges including those relating to transportation and installation, finance interest and the purchase of accessories or extended warranties).

10. Documentation submitted will not be returned.
11. The Selected Appliance must be in as good as new condition and must not be damaged. On the date of collection, you must ensure that the Selected Appliance is disconnected from water and electricity supply and is void of any accessories including door panels before collection by the Promoter.
12. If you have any queries in relation to this promotion please call 03448 224466 or email uk_tsc_helpdesk@whirlpool.com.
13. If you have opted in to receive further marketing information from the Promoter and/or its selected third parties your details will be held by the Promoter for this purpose. At any point after the Promotional Period you can ask for your details to be removed off the mailing list by emailing uk_ie_customercare@whirlpool.com. Further details can be found in our [Privacy Notice](#).
14. The Promoter reserves the right to refuse to provide a refund under the Guarantee if it has reasonable grounds to believe that the entrant has breached any of these Terms and Conditions or has been fraudulent or has acted contrary to the spirit of the promotion. By entering this promotion, you confirm to be bound by these Terms and Conditions.
15. You understand that all information (including these Terms and Conditions) relating to this promotion published on any promotional or advertising material or on any website at any time before or during the Promotional Period will form part of the terms and conditions of entry. The decision of the Promoter in all matters relating to this promotion is final and binding.
16. These Conditions shall be governed by and construed in accordance with the laws in force in England and Wales and any dispute shall be subject to the exclusive jurisdiction of the courts of England and Wales.
17. If the Promoter fails to comply with these Conditions it shall not be responsible for non-foreseeable losses including, but not limited to losses related to the loss of anticipated enjoyment, loss of anticipated savings or any waste of time. This clause does not limit or exclude the Promoter's liability for death and personal injury caused by its negligence, fraud or fraudulent misrepresentation. This promotion does not affect a consumer's statutory rights.

Promoter: Whirlpool UK Appliances Limited, Morley Way, Peterborough, PE2 9JB ("Promoter").

SKU list ("Selected Appliance(s)").

12NC	Mat Name	EPH Category	EPH Item	EPH Detail
869991618150	HIE 2B19 UK	DISHWASHING	BUILT-IN DISHWASHING	STANDARD WIDTH
869991611510	HIC 3B19 C UK	DISHWASHING	BUILT-IN DISHWASHING	STANDARD WIDTH
869991618160	HIC 3B19 UK	DISHWASHING	BUILT-IN DISHWASHING	STANDARD WIDTH
869991622820	HBC 2B19 UK N	DISHWASHING	BUILT-IN DISHWASHING	STANDARD WIDTH
869991622840	HBC 2B19 X UK N	DISHWASHING	BUILT-IN DISHWASHING	STANDARD WIDTH
869991600450	HDIC 3B+26 C W UK	DISHWASHING	BUILT-IN DISHWASHING	STANDARD WIDTH
869991601350	HIC 3C33 CWE UK	DISHWASHING	BUILT-IN DISHWASHING	STANDARD WIDTH
869991600470	HIO 3T241 WFEGT UK	DISHWASHING	BUILT-IN DISHWASHING	STANDARD WIDTH
869991600480	HIP 4O539 WLEGT UK	DISHWASHING	BUILT-IN DISHWASHING	STANDARD WIDTH
869991616030	HSIC 3M19 C UK N	DISHWASHING	BUILT-IN DISHWASHING	SLIM WIDTH
869991623700	HSICIH 4798 BI UK	DISHWASHING	BUILT-IN DISHWASHING	SLIM WIDTH
869991622930	HSIO 3T223 WCE UK N	DISHWASHING	BUILT-IN DISHWASHING	SLIM WIDTH
869991589460	HFE 1B19 UK	DISHWASHING	FREE-STANDING DISHWASHING	STANDARD WIDTH
869991616110	HFC 2B19 UK N	DISHWASHING	FREE-STANDING DISHWASHING	STANDARD WIDTH
869991616160	HFC 2B19 X UK N	DISHWASHING	FREE-STANDING DISHWASHING	STANDARD WIDTH
869991614910	HFE 2B+26 C N UK	DISHWASHING	FREE-STANDING DISHWASHING	STANDARD WIDTH
869991599950	HFC 3C26 W C UK	DISHWASHING	FREE-STANDING DISHWASHING	STANDARD WIDTH
869991588020	HFC 3C26 WC B UK	DISHWASHING	FREE-STANDING DISHWASHING	STANDARD WIDTH
869991613670	HFC 3C26 WC X UK	DISHWASHING	FREE-STANDING DISHWASHING	STANDARD WIDTH
869991600500	HFC 3C32 FW UK	DISHWASHING	FREE-STANDING DISHWASHING	STANDARD WIDTH
869991600490	HFC 3T232 WFG X UK	DISHWASHING	FREE-STANDING DISHWASHING	STANDARD WIDTH
869991600900	HFP 5O41 WLG X UK	DISHWASHING	FREE-STANDING DISHWASHING	STANDARD WIDTH

869991616180	HSFE 1B19 UK N	DISHWASHING	FREE-STANDING DISHWASHING	SLIM WIDTH
869991616210	HSFC 3M19 C UK N	DISHWASHING	FREE-STANDING DISHWASHING	SLIM WIDTH
869991616220	HSFE 1B19 S UK N	DISHWASHING	FREE-STANDING DISHWASHING	SLIM WIDTH
869991616190	HSFE 1B19 B UK N	DISHWASHING	FREE-STANDING DISHWASHING	SLIM WIDTH
869991623840	HSFCIH 4798 FS UK	DISHWASHING	FREE-STANDING DISHWASHING	SLIM WIDTH
869991616230	HSFO 3T223 W UK N	DISHWASHING	FREE-STANDING DISHWASHING	SLIM WIDTH
869991616240	HSFO 3T223 W X UK N	DISHWASHING	FREE-STANDING DISHWASHING	SLIM WIDTH